

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in this application.

Listing of Claims:

1. (Cancelled)

2. (Previously Presented) A computer system as in claim 9, the computer system comprising:

an application server to interact with the telephone of the user and to provide said at least one telephone feature for the telephone; and

a network server layer to interact with the application server, to interact via the network with the computer of the user, and to provide via the network the graphical user interface to the computer, the graphical user interface to operate said at least one telephone feature for the telephone of the user via the network, the network server layer, and the application server.

3. (Original) A computer system as in claim 2, wherein the network server layer prompts the computer to request from the network server layer an update of a call state of the telephone.

4. (Original) A computer system as in claim 2, wherein the network server layer provides to the graphical user interface an update of a call state of the telephone.

5. (Original) A computer system as in claim 2, wherein the network server layer updates the graphical user interface on the computer to represent an idle call state when no calls are present on the telephone and a non-idle state when at least one call is present on the telephone.

6. (Original) A computer system as in claim 2, wherein the network server layer updates the graphical user interface on the computer for a call on the telephone transitioning from one state to another state.

7. (Original) A computer system as in claim 2, wherein the network server layer provides to the graphical user interface an update of accessibility to said at least one telephone feature.

8. (Original) A computer system as in claim 2, wherein the network server layer interacts via the network with the computer using a client push protocol, and the network server layer interacts with the application server using a call client protocol.

9. (Previously Presented) A computer system to provide at least one telephone feature to a telephone of a user, the computer system receiving instructions regarding said at least one telephone feature via a network from a graphical user interface operating on a computer of the user, wherein the network comprises a bi-directional protocol layer to communicate between the

computer system and the computer, to support bi-directional communication and to support pulling of information by the computer from the computer system, and a uni-directional protocol layer to communicate from the computer system to the computer, to support pushing of information from the computer system to the computer.

10. (Previously Presented) A computer system as in claim 9, wherein the computer system communicates with the computer via the network using two transmission control protocol/Internet protocol (TCP/IP) sockets.

11. (Previously Presented) A computer system as in claim 9, wherein a network server layer of said computer system synchronizes a call state of the telephone of the user with a representation of the call state for the graphical user interface.

12. (Previously Presented) A computer system as in claim 9, wherein said at least one telephone feature comprises a multiple-line telephone feature.

13. (Previously Presented) A computer system as in claim 9, wherein said at least one telephone feature comprises at least one of: a dial number feature; a transfer feature; an answer/talk feature; a hold feature; a release feature; and a conferencing feature.

14. (Previously Presented) A computer system as in claim 9, wherein the graphical user interface operates in conjunction with a network browser of the computer.

15. (Previously Presented) A computer system as in claim 9, wherein the graphical user interface comprises an area to display updateable configurable information relevant to the user.

16. (Previously Presented) A computer system as in claim 9, wherein the graphical user interface comprises a web portal.

17. (Previously Presented) A computer system as in claim 9, wherein the graphical user interface comprises an area to display a message from a personalized information provider.

18. (Previously Presented) A computer system to provide at least one telephone feature to a telephone of a user, the computer system receiving instructions regarding said at least one telephone feature via a network from a graphical user interface operating on a computer of the user,

wherein the network comprises a bi-directional layer to communicate between the computer system and the computer and a uni-directional layer to communicate from the computer system to the computer,

and wherein the graphical user interface comprises a first icon to access a network site of

an organization and a second icon to dial the telephone number of the organization using at least one of the telephone features.

19. (Previously Presented) A computer system as in claim 9, wherein the telephone of the user is unknown to the computer system prior to the computer receiving the graphical user interface from the computer system.

20. (Previously Presented) A computer system as in claim 9, wherein the telephone of the user is a mobile telephone.

21. (Previously Presented) A computer system as in claim 9, wherein the telephone of the user is a public pay telephone.

22. (Previously Presented) A computer system as in claim 9, wherein the telephone of the user is a direct dial-in telephone.

23. (Previously Presented) A computer system as in claim 9, wherein the telephone of the user is a single-line telephone.

24. (Previously Presented) A computer system as in claim 9, wherein the computer

system further provides at least one telephone feature to another telephone of the user, the computer system further receiving instructions regarding said at least one telephone feature for said another telephone via the network from the computer of the user.

25. (Original) A computer system as in claim 24, wherein the computer system receives instructions from the graphical user interface regarding said telephone and said another telephone.

26. (Original) A computer system as in claim 24, wherein the instructions received from the graphical user interface correspond to said telephone, and wherein the computer system receives additional instructions regarding said at least one telephone feature via the network from another graphical user interface operating on the computer of the user, said additional instructions corresponding to said another telephone.

27. (Cancelled)

28. (Previously Presented) A method comprising the steps of:
providing a graphical user interface via a network to a computer of a user;
controlling a telephone of the user according to input received from the graphical user interface on the computer of the user;

updating the graphical user interface on the computer of the user via the network;
receiving a call information regarding the telephone;
sending a refresh request to the graphical user interface to prompt the computer to request
an update on a state of the telephone; and
receiving an update request from the graphical user interface for the update on the state of
the telephone.

29. (Original) A method as in claim 28, wherein the call information pertains to one of
an incoming call for the telephone and an outgoing call for the telephone.

30. (Previously Presented) A method as in claim 28, further comprising the step of
synchronizing a call state of the telephone of the user with a representation of the call state for
the graphical user interface.

31. (Previously Presented) A computer system for performing the method as in claim 28,
said computer system comprising a computer to communicate with a computer of a user.

32. (Canceled)

33. (Previously Presented) A system comprising:

means for providing a graphical user interface via a network to a computer of a user, wherein the network comprises a bi-directional protocol layer to communicate between the computer system and the computer, to support bi-directional communication and to support pulling of information by the computer from the computer system, and a uni-directional protocol layer to communicate from the computer system to the computer, to support pushing of information from the computer system to the computer;

means for controlling a telephone of the user according to input received from the graphical user interface on the computer of the user; and

means for updating the graphical user interface on the computer of the user via the network.

34. (Original) A system as in claim 33, further comprising:

means for receiving a call information regarding the telephone;

means for sending a refresh request to the graphical user interface to request an update on a state of the telephone; and

means for receiving an update request from the graphical user interface for the update on the state of the telephone.

35. (Original) A system as in claim 34, wherein the call information pertains to one of an incoming call for the telephone and an outgoing call for the telephone.

36. (Original) A system as in claim 33, further comprising means for synchronizing a call state of the telephone of the user with a representation of the call state for the graphical user interface.

37. (Previously Presented) The method as in claim 28, further comprising:
providing to said user, via said graphical user interface, only features to which said user subscribes.

38. (Previously Presented) The computer system as in claim 9, wherein said graphical user interface presents to said user only features to which said user subscribes.

39. (Previously Presented) The computer system as in claim 2, wherein said network server layer comprises one or more software modules to be executed on said computer system to mediate communications between said application server and said computer.